

## **Privacy and Terms of Use**

### **Copyright and Intellectual Property**

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### **Legal warning**

Private Rami Hospital offers products and services to diagnose, prevent and treat diseases. Every service in the hospital is inspected by the relevant state bodies of the country in which it does business (For example, Joint Commission International / American Health Standards and Republic of Turkey Ministry of Health, ISO, etc.). In accordance with the relevant laws, the public is protected by law against the services and treatments to be provided. Suggestion, treatment and diagnosis information expressed in the light of all the information on this site does not mean that it will be applied to you completely. For this reason, you should first consult your own doctor or us about the information on this site and some treatment recommendations.

This Web Site has been created as a service of Private Rami Hospital. We may change these Terms of Use at any time. Please review the Terms of Use each time you visit the website. By using this website you agree to the latest version of the Terms of Use.

Despite our best efforts, the information on this Website may become outdated over time. No information on this Website should be construed as advice or recommendation and should not form the basis of any decision or action. It is very important that you rely only on your doctor's recommendations regarding your specific situation. The information on this website contains general information about you only. The information you read on this website cannot replace your relationship with your healthcare professional. Medtonic does not practice medicine or provide medical services or advice, and the information on this website should not be considered medical advice. You should always consult your healthcare professional for diagnosis and treatment. Private Rami Hospital will not take any responsibility for the accuracy or completeness or use or updating of the information contained on this Web Site. This material is supplied "AS IS", WITHOUT WARRANTY OF ANY KIND, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NON-INFRINGEMENT. Some jurisdictions do not allow exclusion of items that are not expressly stated. Therefore, the above may not apply to you.

This Website may link you to other Websites on the Internet. We provide these links for your convenience; however, we do not review, control or monitor the material on any of the other websites. We are not responsible for the work of these websites or your business dealings with them. Your use of other websites is subject to their terms of use, including their privacy policies. Private Rami Hospital cannot be held responsible for the information contained in third-party Web Sites beyond its control. Although Private Rami Hospital takes care to only provide links to third-party Web Sites that comply with its own standards and applicable laws and regulations, the content of these third-party Web Sites may be changed without the knowledge of Private Rami Hospital. Therefore, we are not responsible for the information or ideas contained in any third party Website.

No information on this Website can be construed as an invitation or recommendation to invest in Private Rami Hospital or to purchase bonds or shares. In particular, actual results and developments may differ materially from the estimates, opinions and expectations expressed on this Website, and the past performance of the bonds should not be taken as a basis for their future performance.

## **DEFINITIONS**

In this PRIVATE RAMÍ HOSPITAL Mobile Application Terms of Use;

**PERSONAL DATA:** Name, surname, date of birth, phone number, e-mail address, gender information, location data of the user and navigation information of the user obtained from the user for the purpose of registering with PRIVATE RAMÍ Hospital,

**PROCESSING PERSONAL DATA:** Obtaining, recording, storing, preserving, changing, rearranging, disclosing, transferring, taking over, making available personal data in whole or in part by automatic or non-automatic means provided that it is a part of any data recording system, all kinds of operations carried out on the data, such as the classification or prevention of its use,

**PRIVATE RAMI HOSPITAL:** Istanbul PRIVATE RAMI HOSPITAL Health Investments Inc. means all affiliates and partnerships.

By registering with the APPLICATION, the user accepts, declares and undertakes that he has read the entire Terms of Use, understands and approves all the conditions, and will act in accordance with any statement made regarding the APPLICATION user.

When the USER uses the methods determined within the scope of the APPLICATION, the personal data required for User, online appointment information, navigation information obtained during the use of the website and mobile application, the surveys they participate, the location data of the User; It is transferred to the APPLICATION as a requirement of the system and processed by the SPECIAL RAMI HOSPITAL, in order to design and convey the contents, campaigns, tangible and intangible benefits specific to the USER. In order for the user to receive the benefits offered by PRIVATE RAMI HOSPITAL and to be informed about these advantages, it is obligatory to transfer and process their personal data to the APPLICATION. The USER accepts, declares and undertakes that he/she allows this sharing.

### **SCOPE AND CONDITIONS OF THE APPLICATION**

1. In order for the users to benefit from the APPLICATION features, campaigns and opportunities, by installing the APPLICATION on their smart mobile devices with open internet access (mobile data communication), they accept the information including the data to be obtained from them and the permissions in the use of the application and these Application Terms of Use (Agreement), It is necessary to confirm the registration with the confirmation sms or e-mails sent to the phone or e-mail address they specified.
2. In order to carry out these operations, as a rule, the Application and smart devices must have wired-wireless and/or mobile data and/or SMS communication turned on, and in case the User removes the Application from his device and changes his device, he must reinstall the Application on his new device by following the same procedures.
3. You can become a USER in the "MOBILE APPLICATION" system by filling out the registration form from the application.
4. The USER is obliged to correctly enter his personal data such as his mobile phone, e-mail address, name, surname, date of birth, gender and User navigation information in order to log into the APPLICATION.
5. The USER declares that he approves the sending of electronic and commercial messages by ÖZEL RAMI HOSPITAL to the e-mail address, phone number and other communication channels that he/she enters for the purpose of promotion, advertisement, announcement, promotion, newsletter innovation and information.
6. USER registration is carried out without any charge. The USER is responsible for all communication and communication expenses incurred during the use of the mobile application. These fees are not covered by PRIVATE RAMI HOSPITAL under any circumstances.
7. It accepts, declares and undertakes that if it is determined that the mobile phone has been misused by the USER or someone else, and that PRIVATE RAMI Hospital has been abused, all rights and gains regarding the User will be withdrawn.
8. The USER is responsible for any damages that may arise as a result of not updating these data or giving wrong data and/or expiration of the rights acquired by the User until that day. accepts and declares that it is not.

9. If the necessary updates are not made, the USER cannot hold PRIVATE RAMİ Hospital responsible for the use of the rights acquired until that day due to the transfer of the telephone line to someone else.

10. USERS cannot in any way convert, sell or transfer any intangible or tangible benefit to be provided to them. In the detection of such a situation, the benefit will be immediately canceled and PRIVATE RAMİ HOSPITAL, if it wishes, may immediately suspend or terminate the User.

11. In this APPLICATION, documents, reports etc. published by PRIVATE RAMİ HOSPITAL. They are copies of the patient documents available in the records of PRIVATE RAMİ HOSPITAL and they are documents belonging to PRIVATE RAMİ Hospital.

12. The USER is authorized to see the documents, information and all kinds of reports contained in the APPLICATION, only those related to the third parties that he/she has notified. In the event that ÖZEL RAMİ Hospital suffers any direct or indirect damage due to the user not having these permissions or exceeding the limits of the said permission, the USER shall indemnify these damages to ÖZEL RAMİ Hospital without any warning or notice at the first request of ÖZEL RAMİ Hospital. accepts, declares and undertakes.

13. The APPLICATION is exclusive to the USER, it cannot be used by third parties, cannot be transferred, cannot be sold for money and cash cannot be requested in return.

14. General and private messages and notifications to be made by PRIVATE RAMİ HOSPITAL to Users are deemed to have been made and become valid as soon as they are published on the APPLICATION. All responsibility regarding the inability to receive such notifications and their negative consequences due to the fact that the User's device is closed to mobile (data) communication or the Application is closed to receiving messages, or that the User does not operate the Application, does not use or access the device temporarily or permanently, belongs to the USER.

15. The USER can terminate his/her Usership at any time and without the need to show a reason, provided that he/she notifies the call center of PRIVATE RAMİ HOSPITAL and via e-mail. User cancellation requests will be processed by contacting the User via the phone number that the User provided while being a User, and processed in the call center. (GÜVENÇ SPECIAL HEALTH AND SOCIAL FACILITIES TRADE INC. Phone: 0212 581 33 33 E-mail: (info@ramihastanesi.com)

In addition, if the user does not want to receive notifications made to him through the application, he can turn off the notifications in the phone settings, or select the communication channels that he wants notifications to be turned off in the communication preferences section of the application. In cases where these Terms of Use are terminated in any way, ÖZEL RAMİ HOSPITAL does not demand any compensation or fee from the Users. In the same way, USERS are also entitled to any compensation, etc., from PRIVATE RAMİ Hospital, in case the Application is terminated for any reason. They accept, declare and undertake that they cannot make any demands.

16. While using the Application, the USER accepts, declares and undertakes that he will act in accordance with all the conditions in this application, the rules specified in the relevant places of ÖZEL RAMİ Hospital and all applicable legislation, and that he understands and approves all the terms and rules. The legal and criminal responsibility of the user in every transaction and action within the application belongs to him.

17. The USER declares that the security and storage of the means of access to the system (mobile phone, computer) that he/she uses the APPLICATION are under his/her own responsibility, and that he/she and/or third parties may incur or may suffer damages due to

his/her negligence and faults in these matters, and directly contact PRIVATE RAMİ Hospital directly. accepts that it does not have any responsibility, indirectly or indirectly.

18. PRIVATE RAMI HOSPITAL, at any time, the operation of the system for technical reasons, security, etc. may temporarily suspend it or stop it completely for any reason.

19. PRIVATE RAMI HOSPITAL may temporarily suspend or completely suspend the Users of the relevant Users in case it is determined that the Users are suspected of fraud, fraud or fraud due to the User actions that raise security doubts and/or the User actions. In such a case, PRIVATE RAMI HOSPITAL will have the right to take all kinds of legal and penal remedies against the relevant USERS, and the relevant USERS will be responsible for any damages that may arise.

20. PRIVATE RAMİ Hospital will not have any responsibility towards the Users or third parties due to the temporary suspension or complete suspension of the System or the User.

21. PRIVATE RAMİ HOSPITAL, information, documents, software, designs, graphics, etc., produced by itself and / or purchased from outside. owns the copyrights of the works, property and ownership.

22. PRIVATE RAMI HOSPITAL may enable the User to switch to websites or mobile applications other than the "www.ramihastanesi.com" system. In this case, the USER accepts, declares and undertakes in advance that ÖZEL RAMİ Hospital will not be responsible for the content of the sites to which he will switch.

23. PRIVATE RAMI HOSPITAL can always make changes to the Terms of Use of this application, except for the purposes of using personal data. These changes become effective immediately upon the posting of the new amended terms of use on www.ramihastanesi.com. It is the User's responsibility to be aware of the changes in this application's Terms of Use.

24. The personal data of the Users registered in the system are stored during the User, within the scope of the Personal Data Protection Policy.

25. The data stored in PRIVATE RAMI HOSPITAL and the USER records constitute binding and conclusive evidence in any dispute arising from the performance of this application Terms of Use.

26. This application Terms of Use are subject to the laws of the Republic of Turkey. Istanbul Central (Çağlayan) Courts and Enforcement Offices are authorized to resolve any disputes that may arise from the performance of the Application Terms of Use.

27. "In cases where USERS register to the APPLICATION using the APPLICATION, get support by clicking the live support button, or make an appointment by clicking the easy appointment button, the T.R. Identity Number, Name and surname information and your health information you declared while using the Application will be stored on the servers of the Application abroad by taking all kinds of security measures, and there will be no access to these data outside of Private Rami Hospital.

These Application Terms of Use come into force on the User's signature date and remain in effect unless terminated by either party.

## INFORMATION AND CONSENT ON DATA SHARING

By accepting the "Application Terms of Use and the "Privacy/Personal Data Protection Policy and Communication Permission," your personal data that you have consented to be shared with, Istanbul ÖZEL RAMİ HASTANESİ Sağlık Yatırımları A.Ş. for the purpose of providing and offering various advantages and making all kinds of electronic communications for special advertising, sales, marketing, surveys and similar purposes and sending other communication messages; You consent to the collection, storage, processing, use, transfer.

When you use the methods determined within the scope of the APPLICATION, personal data required for User, online appointment information, navigation information obtained during the use of the website and mobile application, surveys you have participated, location data; As a requirement of the system, it is transferred to APPLICATION in order to design and convey special content, campaigns, tangible and intangible benefits for you and Istanbul ÖZEL RAMİ HASTANESİ Sağlık Yatırımları A.Ş. processed by.

This personal data of yours, for the same purposes; Istanbul ÖZEL RAMİ HASTANESİ Sağlık Yatırımları A.Ş. will be shared with third parties in Turkey and/or abroad with which we have a contractual relationship with all its subsidiaries and affiliates. In order for the user to receive the benefits offered by PRIVATE RAMİ HOSPITAL and to be informed about these advantages, it is obligatory to transfer and process their personal data to the APPLICATION. The USER accepts, declares and undertakes that he/she allows this sharing.

In addition, this information is only legally and technically the same with us in terms of data protection and security, with which we have a contractual relationship, in order to provide the services to be provided to you flawlessly, to deliver your possible shipments in a healthy manner, to deliver our notifications on time via telephone, sms and/or e-mail. It will be shared with third parties who have responsibilities and comply with the provisions of the relevant Legislation, only in case of need and limited to the stated purpose of use.

USERS, personal data of Istanbul ÖZEL RAMİ HASTANESİ Sağlık Yatırımları A.Ş. accepts and declares that they consent to its use and storage in this way. Istanbul PRIVATE RAMİ HOSPITAL Health Investments Inc. Personal Data Protection Law No. 6698, art. 12, will take all necessary measures to prevent unauthorized access and unlawful data processing.

During the acquisition of personal data, by applying to GÜVENÇ ÖZEL SAĞLIK VE SOSYAL TESİSLER TİCARET AŞ, to learn whether your personal data that you have given consent to be processed and transferred is used in accordance with its purpose, to know the third parties to whom the personal data is transferred, incomplete or incorrectly processed. We would like to point out that you have the right to request their correction, to have your personal data deleted or destroyed within the framework of the conditions stipulated in the legislation, and that you can freely exercise the rights specified in Article 11 of the Law at any time. Personal Data Protection Policy and Communication Permission" is an integral part of these PRIVATE RAMİ HOSPITAL Terms of Use. As the USER, I expressly and freely consent to the collection, use, transfer and other processing of personal data as determined in the Personal Data Protection Policy and Communication Permission by using the Application and/or creating an account.

I HAVE READ AND AGREE TO THE INFORMATION AND CONSENT TEXT ABOUT USER AGREEMENT AND DATA SHARING.

## **COMMERCIAL ELECTRONIC MESSAGE**

If I give my approval, Istanbul GÜVENÇ ÖZEL SAĞLIK VE SOSYAL TESİSLER TİCARET A.Ş. I have been informed about sending commercial electronic messages to the e-mail address, phone number and other communication channels I have provided for the purpose of promotion, advertisement, announcement, promotion, bulletin, innovation and information.